



ANDY LAUNDON
RETROFLO

9th May 2013

I had a problem with my lighting in our bathroom not working correctly, being a total novice with electrics I contacted Andy Laundon, Operations Director at Retroflo who immediately arranged a time to call and have a look.

Within Minutes of Andy arriving he found the fault which was some loose wiring located in the loft. Andy then checked the entire wiring to ensure that all agreed with the notes as per the circuit board.

I cannot thank Andy enough for the speedy response from my initial call and his extra services that were most helpful; I would recommend Andy Laundon and His Company Retroflo to anyone.

Thank you Andy for going the Extra Mile it is very much appreciated.

A handwritten signature in black ink that reads "John Knowles". The signature is written in a cursive style with a long, sweeping underline.

John Knowles
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